

# FortiVoice<sup>™</sup> Cloud Unified Communications



#### Highlights

- Connects everyone with one integrated solution
- Offers simple phone system management from an intuitive web portal, from anywhere
- Offers unlimited U.S. and Canada calling\* from a secure cloud communications solution
- Allows calling from a preferred device using the same business phone number
- Provides real-time collaboration with chat and conferencing
- Ensures protection with the broad, comprehensive Fortinet security ecosystem

## **One Platform for Communication Efficiency**

FortiVoice Cloud is a secure cloud-based unified communications (UC) solution that is fast to deploy and easy to activate, whether users are in the office, at home, or on the move. With simple FortiVoice Cloud web-based management, plug-and-play-ready FortiFone IP phones, and intuitive softclients for smartphones and computers, users can start communicating with their teams and customers within minutes. FortiVoice Cloud delivers reliable services and quality communications that empower business of all sizes to connect their users through a single, secure communications platform.

## Highlights

Available in



#### All-Inclusive, Affordable Communications

FortiVoice Cloud has everything users need to get work done, with simple subscriptions and only paying for needed call paths. It includes integrated calling, conferencing, and chat to boost employee productivity, without the premium price.

#### **Enterprise-grade Quality of Service**

FortiVoice Cloud services and data centers are protected and monitored by the broad Fortinet security ecosystem to deliver the highest uptime standard possible.

#### **Simplified Management**

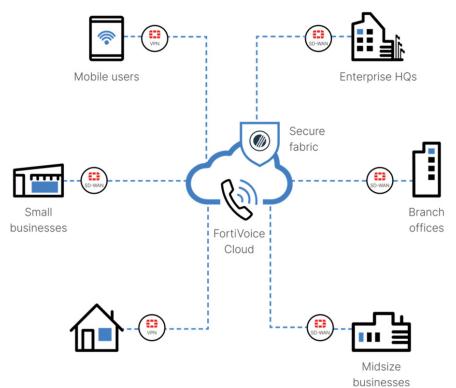
The FortiVoice Cloud intuitive web console allows IT to simplify configuration across offices, devices, and users. Cloud-ready plug-and-play FortiFone devices and the mobile-ready softclient make it easy to set up and activate quickly.

#### **End-to-end Secure Protection**

As a recognized security leader by Gartner and many other industry analysts, Fortinet is the only vendor with integrated, end-to-end security protection from network infrastructure to phone communications.

## **FortiVoice Cloud Benefits**

Secure Communications	Enriched security features, encryption options, and policy management prevent unauthorized access and protect conversations and data.	
Quick Deployment	Subscription-based solution does not require PBX installation or technical expertise. FortiVoice Cloud can be deployed and activated within minutes.	
Comprehensive Features	All-in-one solution with HD voice, conferencing, chat, fax and more, unifies communications for better employee productivity.	
Mobile Friendly	Intuitive FortiFone Softclient for mobile and desktop helps employees stay connected with their preferred devices from everywhere.	
Always-on Connectivity	World-class performance and 24/7 reliability across locations with protection from the broad Fortinet security ecosystem.	
Scalable Platform	Superior flexibility enables businesses to add extensions and call paths on demand as they to grow.	
Plug-and-Play IP Phones	Cloud-ready FortiFone devices are auto-provisioned to work with FortiVoice Cloud seamlessly, and plug in to the network then activate.	



FortiVoice Cloud delivers secure communications and reliable services, protected and monitored 24/7 by the Fortinet security ecosystem

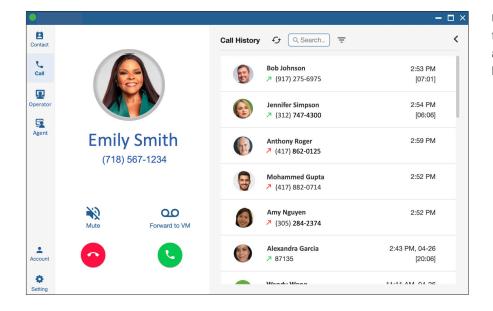
## **Optimal Employee Productivity and Business Efficiency**

FortiCloud						
	FortiVoice Secure Unified Communication	s for Business Efficiency				
	FortiVoice Cloud gives you all-inclusive communications to get more done.					
	Phone	Conferencing	Chat	Fax		
	B			Ê		
	Enjoy clear and secure conversations protected by Fortinet Security ecosystem.	Collaborate with audio and video calls from your choice of devices and FortiFone Softclient.	Connect and start an instant message with anyone in your directory.	Send and receive faxes from anywhere without a fax machine.		
	Download FortiFone Softclient Stay connected with your team regardless of your location! You can enjoy all the great FortiVoice features directly from your smartphone and computer.					
	Download for Mobile	Downloa	d for Desktop			
	Google Play	Deskto	o MacOS			
	App Store	Desktop	Windows			

FortiVoice Cloud delivers an all-in-one solution with secure calling, conferencing, chat, and fax. Its web-based console makes it easy to access phone systems from anywhere.

FortiCloud	Services - 😧 Support -		Message Center ×
SortiVoice Cloud	Home / Dashboard	且 Account	1D: Please select a module to relivew Pending Tasks
(2) Dashboard	Deploy FortiVoice	Licenses	Total: 1 📀
			Sorting option Data limit
🖶 Monitor 🤇	Status: Deployed Serial Number: FO-CLD000000102	License ↑ Guantity ↑ Start Date ↑ Expire Date ↑	ascending × + today × +
	Trunk Service: Active 🕲 😒	FVCT 2 2021-02- 2022-02- 03T00:00:00 03T00:00:00	Task Type Progress Deploy
Account Setting	Toll-free: 0	FVCP 200 2021-02- 2022-02- 03T00:00:00 03T00:00:00	
PBX Setting	International Call	x ( 1 ) x	
Security Setting	Go to FortiVoice Admin portal (9)		
	Cit formary Cit for dip The dip The dip of the set o	Bysten Information         C           Bread munder:         FO CLD000000102           Up tame:         5 days) 14 hours) 19 monte(s) 27 seconds)           Bysten time:         The FO B 932 UT 22 CM C 3000 (Ealers)           Stream The FO B 932 UT 22 CM C 3000 (Ealers)         Solonado Their           Primuse version:         Vel 1, hours) 10 cm 24 km           Storage das:         Capenty, H0 GB, Used 54 MB	CRU Unage CRU Unage Mamory Unage ago Dax Unage Blorage Unage Blorage Unage Blorage Laage

FortiVoice is easy to deploy and quick to activate, and offers single-pane-of-glass visibility across locations, users, and devices.



Users can install the FortiFone Softclient on their smartphones and computers for quality and reliable communications features from FortiVoice Cloud.

## **FortiVoice Cloud Features**

All-in-one secure communication platform for any size business.

#### **Phone System**

- Auto attendants
- Dial-by-name directory
- Ring groups
- Music on hold
- Call handling
- Call reporting
- Follow-me
- Automatic hotline
- Direct inward dialing (DID)
- Individual voicemail
- Group voicemail
- Voicemail to email
- Call queue
- Call barge
- Line/extension appearance
- Rule-based dial plan
- Call detail record logging
- Personal blocklist
- Multilingual
- Calendar-based schedule

#### **Phone Services**

- Unlimited North America calling\*
- Selection of toll-free and local numbers
- International numbers for over 180 countries and territories with affordable rates

#### Calling

- Mute/unmute
- Hold/unhold
- Call transfer
- Call park
- Call forward
- Three-way calling
- Intercom
- Caller ID modification
- Personal/system speed dials
- Emergency call notification and presence
- SIP forking/ twinning

#### Messaging and Collaboration\*\*

- Peer-to-peer and group chat
- SMS
- Video calling
- Microsoft Teams integration
- Presence status

#### Management

- Web-based management portal
- Customizable web appearance
- Password policy enforcement
- Single Sign-on
- Real-time call-status monitoring
- User privileges
- SMDR
- Alert email for system events

#### Security

- Multi-factor authentication
- LDAP, RADIUS, SAML
- HTTPs auto-provisioning
- IP phone endpoint-based certificate validation
- SIP over TLS 1.3 and SRTP

#### Mobility

- Mobile Softclient for Android and iOS
- Desktop Softclient for Mac and Windows

\*Unlimited calling is available within the continental U.S. and Canada, excluding Alaska and the Northwest Territories, Canada.

\*\* Available within Standard Extension above licenses.

## **User Licenses**

#### **Cloud Basic**

- Unlimited US + Canada outbound calling
- One endpoint
  - Desk phone
  - Mobile softclient
  - Desktop softclient
- Unlimited US + Canada outbound calling

• Four endpoints

Chat\*SMS\*

**Cloud Standard** 

- Includes DID (enhanced 911)
- Microsoft Teams integration
- Call Center Agent

**Cloud Premium** 

• Includes all features and

functionalities from FVE-Cloud

• Includes DID (enhanced 911)

• Eight endpoints

Standard

- Video CallingFour endpoints

Note: At least one Cloud Standard or Cloud Premium license required for inbound calls. \* Future feature requiring 7.0 Desktop Softclient.

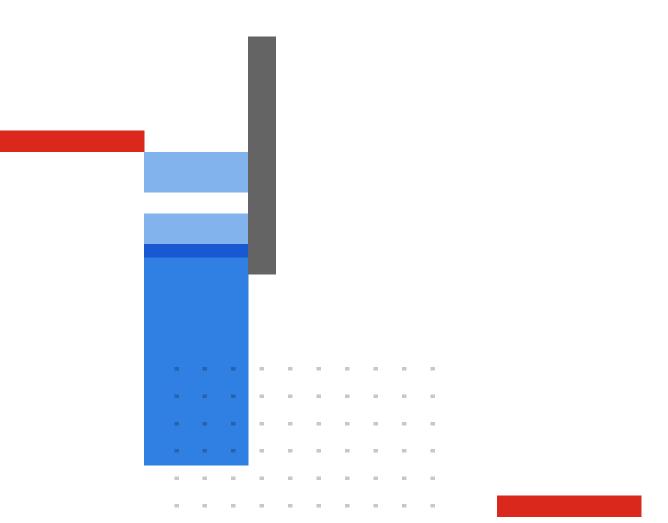
### **Ordering Information**

Product	SKU	Description
FortiVoice Cloud	FC-10-FOCLD-720-02-DD	Basic extension, including call path.
	FC-10-FOCLD-721-02-DD	Standard extension, including call path, DID, and E911.
	FC-10-FOCLD-722-02-DD	Premium extension, including call path, DID, and E911.

Visit https://www.fortinet.com/resources/ordering-guides for related ordering guides.

#### Fortinet Corporate Social Responsibility Policy

Fortinet is committed to driving progress and sustainability for all through cybersecurity, with respect for human rights and ethical business practices, making possible a digital world you can always trust. You represent and warrant to Fortinet that you will not use Fortinet's products and services to engage in, or support in any way, violations or abuses of human rights, including those involving illegal censorship, surveillance, detention, or excessive use of force. Users of Fortinet products are required to comply with the Fortinet EULA and report any suspected violations of the EULA via the procedures outlined in the Fortinet Whistleblower Policy.



# F

www.fortinet.com

Copyright © 2024 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiGate®, FortiGate®, FortiGate®, and FortiGate®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other received event Fortinet enters a binding vortence results. Nothing herein represents any binding commitment by Portinet, and Fortinet disclaims all warranties, whether express or implied, except to the vector Fortine tenters a binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's Ests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revies this publication without notice, and the most current version of the publication shall be applicable.

September 12, 2024